

WHAT WE CAN DO FOR YOU

- When we have been informed of your admittance to hospital, we will contact you as soon as possible.
- Offer assistance according to your individual needs. This may include providing support and advice over the phone or, if you are vulnerable, and depending on where you are located, visiting you in hospital. We will continue to offer you support should you be transferred to a state hospital on the mainland.
- Communicate with hospital staff in situations which require our local knowledge.

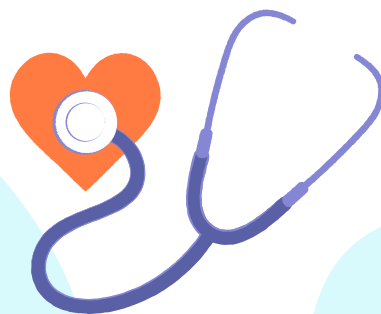
WHAT WE CANNOT DO

- Pay your medical bills or other costs.
- Pay for your medical repatriation or evacuation (medevac)
- Get you better/different treatment than locals receive.
- Translate documents or offer official interpreting services.
- We do not usually contact or visit people who have travelled abroad specifically for optional medical treatment.



WHEN YOU ARE ADMITTED

TO HOSPITAL

- You, or family/friend travelling with you, must complete the hospital admission paperwork. Your passport as well as your EHIC/GHIC/PRC will be required.
- Relatives of patients in public wards are expected to provide basic care for the patient (i.e., bathing/feeding etc)
- Private nurses can be employed to care for the patient. Check with the ward supervisor for availability and details.
- Contact your insurance company as soon as possible. Retain any receipts for expenses incurred to enable you make an insurance claim.



HOW TO PAY YOUR HOSPITAL BILL

- Payment for treatment in Greek State Hospitals (including transfers from the islands to mainland state hospitals) is covered by a valid EHIC (European Health Insurance Card). 
- or GHIC (Global Health Insurance Card). 
- If you do not have either, you will need to apply for a Provisional Replacement Certificate (PRC) which will cover your hospital costs.

- To request the PRC call the Overseas Healthcare Team on +44 191 218 1999, and listen for instructions on how to speak with an operator.

- Or apply online using the QR code



- You will be asked to provide the name of the treating hospital as well as its email when you apply for a PRC so please ensure to obtain these from the hospital.



British
Consular Network
Greece

INFORMATION FOR BRITISH PEOPLE IN STATE HOSPITALS

For emergencies 24/7 and enquiries
call the FCDO Consular Assistance Team

from Greece: (+30) 210 7272600

from UK: 020 7008 1500

www.gov.uk/world/greece

use our contact form for
consular enquiries

